
Sinolines E-Business

User Operation Guid

March 1, 2015

Version 20150301

Preface

Sinolines E-Business Website: <http://ebusiness.sinolines.com/snlebusiness>

In order to ensure the user a better use of the site service, suggest read the operation manual, and suggested to use the following environment and software:

- Windows 7 Operating System
- Microsoft Internet Explorer 8/9/10/11
- Microsoft Office 2007 / Microsoft Office 2003 与 2007 Compatible Versions

You look at the browser version: Internet Explorer → HELP → About Internet Explorer



For users of Internet Explorer 10/11, please set the compatibility view:

Internet Explorer → Tool → Compatibility view Settings →

Add the web site address: <http://ebusiness.sinolines.com>



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HOME PAGE

※Web Site: <http://ebusiness.sinolines.com/snlebusiness>

※Section function

- 1) NOTICE: E-commerce related announcement
- 2) INQUIRY: Cargo Tracking,Port to Port Schedule,Port Schedule,Vessel Schedule
- 3) LOGIN: For Registered user login.
- 4) Quick Menu: E-commerce module menu

The screenshot shows the SINOLINES E-BUSINESS website interface. At the top, there is a navigation bar with links for HOME, TRACKING, SCHEDULE, RATES & TARIFF, GUIDE & INFORMATION, and CONTACT US. Below the navigation bar is a large banner image of a Sinotrans container ship with the text 'WELCOME TO SINOLINES E-BUSINESS!'. The main content area is divided into three columns: Notice, Inquiry, and Login. The Inquiry section includes a search form with a dropdown for 'SELECT TYPE' (set to 'B/L NO.'), a text input for 'NUMBER', and a 'Search' button. The Login section has fields for 'Username' and 'Password' with a 'Login' button. Below these sections is a 'Quick Menu' with categories like Tracking, Schedule, Rates & Tariff, and Guide & Information, each with sub-links. The footer contains legal statements and contact information.



CARGO TRACKING

Users can query the goods, provide two kinds of query methods: bill of lading number to track, Container number to trace.

※Cargo Tracking By Bill of lading number

1) Select B/L NO. mode and input B/L NO. inquired, and click "Search".

Cargo Tracking

Click on the drop down button to select and enter the appropriate data accordingly. Click "Search" to retrieve the information. Estimates are provided for information only and subject to change without prior notice.

SELECT	B / L NO.	SNL4QDTL512011	Search
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TIPS:CLICK 'VESSEL' TO FIND MORE DETAILS, THE TIME IN THE MENU REFERS TO LOCAL TIME.

NO.	B/L NO.	BILL TYPE	VESSEL	PORT OF LOADING	DEPARTURE DATE	PORT OF DISCHARGE	ARRIVAL DATE
1	SNL4QDTL512011		FENGYUNHE 1426S	QINGDAO	2014/12/30 16:00:00(P)	KEELUNG	2015/1/4 17:00:00(P)

2) Click the VSL name & VOY to find more details.

VESSEL/VOYAGE NO.	FENGYUNHE 1426S
SERVICE LANE	NCT

Vessel Schedule

NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	SHANGHAI	上海港外高桥一期码头-浦东 (SPICT)	2014/12/23 23:00:00(P)	2014/12/24 4:00:00(P)	2014/12/24 16:00:00(P)	2014/12/24 21:00:00(P)
2	DALIAN	大连集装箱码头(大连湾一期)-DCT	2014/12/26 4:20:00(A)	2014/12/26 6:20:00(A)	2014/12/26 20:00:00(A)	2014/12/26 21:05:00(A)
3	XINGANG	天津五洲国际集装箱码头	2014/12/27 13:00:00(A)	2014/12/28 9:00:00(A)	2014/12/29 1:00:00(A)	2014/12/29 3:00:00(A)
4	QINGDAO	青岛前湾集装箱码头	2014/12/30 2:00:00(P)	2014/12/30 4:00:00(P)	2014/12/30 16:00:00(P)	2014/12/30 18:00:00(P)
5	KAOSHIUNG	高雄万海码头-#63 & #64	2015/1/2 16:00:00(P)	2015/1/2 19:00:00(P)	2015/1/3 10:00:00(P)	2015/1/3 11:00:00(P)
6	TAICHUNG	台中万海码头-#34 & #35	2015/1/3 20:00:00(P)	2015/1/3 21:00:00(P)	2015/1/4 8:00:00(P)	2015/1/4 9:00:00(P)
7	KEELUNG	基隆港务公司码头	2015/1/4 17:00:00(P)	2015/1/4 18:00:00(P)	2015/1/5 7:00:00(P)	2015/1/5 8:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.

Container Information

NO.	CONTAINER NO.	SEAL NO.	CNTRSIZE	CNTRTYPE	QUANTITY	MEASUREMENT	GROSS WEIGHT	TARE
1	SNBU2185474	781297	20	GP	13	20.000	25400.000	2300.0000
2	TCLU2912021	781186	20	GP	13	20.000	25400.000	2300.0000
3	UETU2136580	781289	20	GP	13	20.000	25400.000	2300.0000

TIP: CLICK THE CONTAINER NO. TO SEE DETAILED INFORMATION OF CONTAINER'S MOVEMENT.

B/L Trends

NO.	STATUS	DATE	REMARK
1	SPLIT (SEQNO:521)	2015/1/13 16:57:23	
2	SPLIT (SEQNO:521)	2015/1/13 16:59:23	

3) Vessel Schedule: "P" stands for planned vessel schedule, "E" stands for estimated vessel schedule, "A" stands for actual vessel schedule. Any changes of vessel schedule shall be subject to port authority or terminal.



4) Click the container NO. to find more details.

Container Movement							
NO.	CONTAINER NO.	SIZETYPE	STATUS	LOCATION	CNTR STATE	DATE	VESSEL
1	SNBU2185474	20 GP	MOVE IN*	XINGANG	EMPTY	2014/8/11 0:24:00	NORTHERN 1417W
2	SNBU2185474	20 GP	DISCHARGE*	XINGANG	EMPTY	2014/8/5 0:00:00	NORTHERN VOLITION 1417W
3	SNBU2185474	20 GP	ONLOAD*	TOKYO	EMPTY	2014/8/29 4:45:00	NORTHERN VOLITION 1417W
4	SNBU2185474	20 GP	MOVE IN*	TOKYO	EMPTY	2014/8/27 22:39:00	

※Cargo Tracking By Container number

1) Click the container NO. to find more details.

Cargo Tracking [Guide](#)

Click on the drop down button to select and enter the appropriate data accordingly. Click "Search" to retrieve the information. Estimates are provided for information only and subject to change without prior notice.

SELECT

Container Movement							
NO.	CONTAINER NO.	SIZETYPE	STATUS	LOCATION	CNTR STATE	DATE	VESSEL
1	SNBU2185474	20 GP	MOVE IN*	XINGANG	EMPTY	2014/8/11 0:24:00	NORTHERN 1417W
2	SNBU2185474	20 GP	DISCHARGE*	XINGANG	EMPTY	2014/8/5 0:00:00	NORTHERN VOLITION 1417W
3	SNBU2185474	20 GP	ONLOAD*	TOKYO	EMPTY	2014/8/29 4:45:00	NORTHERN VOLITION 1417W
4	SNBU2185474	20 GP	MOVE IN*	TOKYO	EMPTY	2014/8/27 22:39:00	
5	SNBU2185474	20 GP	MOVE OUT*	TOKYO	EMPTY	2014/8/27 22:37:00	
6	SNBU2185474	20 GP	MOVE IN*	TOKYO	EMPTY	2014/8/20 12:14:00	ZZZZ 1416E
7	SNBU2185474	20 GP	MOVE OUT*	TOKYO	FULL	2014/8/19 15:11:00	
8	SNBU2185474	20 GP	DISCHARGE*	TOKYO	FULL	2014/8/14 9:14:00	NORTHERN VOLITION 1416E
9	SNBU2185474	20 GP	ONLOAD*	XINGANG	FULL	2014/8/9 23:30:00	NORTHERN VOLITION 1416E
10	SNBU2185474	20 GP	MOVE OUT*	XINGANG	FULL	2014/8/5 17:18:00	NORTHERN VOLITION 1416E

2) Click the VSL name & VOY to find more details.

VESSEL/VOYAGE NO.	NORTHERN VOLITION 1417W
SERVICE LANE	NCKT1

Vessel Schedule						
NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	TOKYO	东京码头-大井5号(AZUMA)	2014/8/27 21:00:00(P)	2014/8/27 22:00:00(P)	2014/8/28 18:00:00(P)	2014/8/28 19:00:00(P)
2	YOKOHAMA	横浜码头-志帆A-7(日新)	2014/8/28 20:00:00(P)	2014/8/28 21:00:00(P)	2014/8/29 13:00:00(P)	2014/8/29 14:00:00(P)
3	NAGOYA	名古屋码头-NUCT(上组)	2014/8/30 6:00:00(P)	2014/8/30 8:00:00(P)	2014/8/30 16:00:00(P)	2014/8/30 20:00:00(P)
4	XINGANG	天津五洲国际集装箱码头	2014/8/5 1:00:00(P)	2014/8/5 3:00:00(P)	2014/8/6 3:00:00(P)	2014/8/6 5:00:00(P)
5	YANTAI	烟台国际集装箱码头-YICT	2014/8/6 18:00:00(P)	2014/8/6 19:00:00(P)	2014/8/7 9:00:00(P)	2014/8/7 10:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E)STANDS FOR ESTIMATED VESSEL SCHEDULE. (A)STANDS FOR ACTUAL VESSEL SCHEDULE.ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.



VESSEL SCHEDULE

- 1) Select VSL name & VOY and click "Search". "E" stands for estimated vessel schedule, "A" stands for actual vessel schedule. Any changes of vessel schedule shall be subject to port authority or terminal.

Vessel Schedule Guide

The function provides the latest sailing schedule. After selecting the voyage, please click on "Search".
Below schedule is just for your reference. Actual schedule is subject to the information released by the Port or Terminal.

VESSEL	SINOTRANS NAGOYA 中外运名古屋(SNLSNGO)	VOYAGE	1501E	Search
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Vessel Info	SINOTRANS NAGOYA	CHINESE NAME	中外运名古屋 SNLSNGO
IMONO	(UN)9301110	CALL SIGN	C6UJ4
Vessel Voyage		SINOTRANS NAGOYA 中外运名古屋(SNLSNGO) / V.1501E	
LANE NAME	NCKS2		

NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	DALIAN	大连集装箱码头(大连湾一期)-DCT	2015/1/2 17:00:00(P)	2015/1/2 18:00:00(P)	2015/1/3 14:00:00(P)	2015/1/3 15:00:00(P)
2	OSAKA	大阪码头-NANKO C-1(原E)	2015/1/5 17:00:00(P)	2015/1/5 18:00:00(P)	2015/1/6 4:00:00(P)	2015/1/6 5:00:00(P)
3	KOBE	神户码头 PC-14 - SNL	2015/1/6 7:00:00(P)	2015/1/6 8:00:00(P)	2015/1/6 16:00:00(P)	2015/1/6 17:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.

<- Previous Voyage
Next Voyage ->

- 2) Click the terminal name to get more details.

NO.	PORT	TERMINAL
1	DALIAN	大连集装箱码头(大连湾一期)-DCT
2	OSAKA	大阪码头-NANKO C-1(原E)
3	KOBE	神户码头 PC-14 - SNL

- 3) Click "Previous Voyage" or "Next Voyage" to get the current voyage last voyage, or the next voyage



PORT SCHEDULE

1) Input port name by English and select the sailing period and click "Search" to find more details.

Port Schedule Guide

Please enter the data and select the appropriate from the auto complete list. After selecting the estimated departure time period, please click on "Search". Below schedule is just for your reference. Actual schedule is subject to the information released by the Port or Terminal.

ORIGIN: PERIOD: ~ (YYYY-MM-DD)

【 NAGOYA 】 TO VIEW A SPECIFIC SCHEDULE, PLEASE CHOOSE THE VESSEL VOYAGE.

NO.	VESSEL	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	DEPARTURE TIME
1	COSCO RAN / 642W 642E	NAGOYA	名古屋码头-NUCT	2015/2/26 17:00:00(P)	2015/2/26 18:00:00(P)	2015/2/27 7:00:00(P)
2	COSCO RAN / 643W 643E	NAGOYA	名古屋码头-NUCT	2015/3/5 17:00:00(P)	2015/3/5 18:00:00(P)	2015/3/6 7:00:00(P)
3	NOBILITY / 1508W 1508E	NAGOYA	名古屋码头-NUCT(上组)	2015/3/1 17:00:00(P)	2015/3/1 18:00:00(P)	2015/3/2 7:00:00(P)
4	TRIUMPH / 1509W 1509E	NAGOYA	名古屋码头-NUCT(上组)	2015/3/3 7:00:00(P)	2015/3/3 8:00:00(P)	2015/3/3 21:00:00(P)
5	NORTHERN VOLITION / 1504W 1504E	NAGOYA	名古屋码头-NUCT(上组)	2015/2/28 6:00:00(P)	2015/2/28 8:00:00(P)	2015/2/28 20:00:00(P)
6	SHUN CHENG / 1510 1509	NAGOYA	名古屋码头-NUCT(上组)	2015/3/5 21:00:00(P)	2015/3/5 22:00:00(P)	2015/3/6 5:00:00(P)
7	YI SHENG / 1508 1507	NAGOYA	名古屋码头-NUCT(上组)	2015/2/26 21:00:00(P)	2015/2/26 22:00:00(P)	2015/2/27 5:00:00(P)

2) Click VSL name & VOY to find more details.

VESSEL VOYAGE: [COSCO RAN / V.643W 643E](#)

LANE NAME: [SNG2](#) ↕

NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	NAGOYA	名古屋码头-NUCT	2015/3/5 17:00:00(P)	2015/3/5 18:00:00(P)	2015/3/6 6:00:00(P)	2015/3/6 7:00:00(P)
2	SHANGHAI	上海浦东高桥五期码头-明末 (SMCT)	2015/3/9 14:00:00(P)	2015/3/9 16:00:00(P)	2015/3/10 8:00:00(P)	2015/3/10 12:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.

3) Click the terminal name to get more details.

NO.	PORT	TERMINAL
1	NAGOYA	名古屋码头-NUCT
2	SHANGHAI	上海浦东高桥五期码头-明末 (SMCT)

4) Click "Previous Voyage" or "Next Voyage" to get the current voyage last voyage, or the next voyage



PORT To PORT SCHEDULE

1) Input POL and POD and ETD time of period and click "Search" to find more details.

Port to Port Schedule Guide

Please enter the data and select the appropriate from the auto complete list. After selecting the estimated departure time period, please click on "Search". Below schedule is just for your reference. Actual schedule is subject to the information released by the Port or Terminal.

ORIGIN	SHANGHAI , CHINA (CNSHA)	↔	DESTINATION	NAGOYA , JAPAN (JNGO)
PERIOD	2015-02-28 ~ 2015-03-10 (YYYY-MM-DD)	Search		

【 SHANGHAI - NAGOYA 】 TO VIEW A SPECIFIC SCHEDULE, PLEASE CHOOSE THE VESSEL VOYAGE.

NO.	LOADING PORT	DEPARTURE TIME	DISCHARGING PORT	ARRIVAL TIME	LANE	VESSEL
1	SHANGHAI	2015-03-03 (TUE)	NAGOYA	2015-03-05 (THU)	SNG2	COSCO RAN / 643E
2	SHANGHAI	2015-03-06 (FRI)	NAGOYA	2015-03-08 (SUN)	SNG5	SINOTRANS SHANGHAI / 1510E
3	SHANGHAI	2015-03-10 (TUE)	NAGOYA	2015-03-12 (THU)	SNG2	COSCO RAN / 644E

2) Click VSL name & VOY to find more details.

VESSEL VOYAGE	COSCO RAN / V.643W 643E					
LANE NAME	SNG2 ↗					
NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	NAGOYA	名古屋码头-NUCT	2015/3/5 17:00:00(P)	2015/3/5 18:00:00(P)	2015/3/6 6:00:00(P)	2015/3/6 7:00:00(P)
2	SHANGHAI	上海浦东高桥五期码头-颐东 (SMCT)	2015/3/9 14:00:00(P)	2015/3/9 18:00:00(P)	2015/3/10 8:00:00(P)	2015/3/10 12:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.

< Previous Voyage
Next Voyage >

3) Click the terminal name to get more details.

NO.	PORT	TERMINAL
1	NAGOYA	名古屋码头-NUCT
2	SHANGHAI	上海浦东高桥五期码头-颐东 (SMCT)

4) Click "Previous Voyage" or "Next Voyage" to get the current voyage last voyage, or the next voyage



SURCHARGES INQUIRY

1) Input POL & POD and ETD, select cargo type, container size and payment term, click "Search"

Surcharge Rates Guide

Please enter the data and select the appropriate from the auto complete list, and select the enquiry date of ETD, cargo type, container size and type and also payment term, then click "Search".

ORIGIN	SHANGHAI , CHINA (CNSHA)	DESTINATION	NAGOYA , JAPAN (JPNGO)
APPLICATION DATE	2015-02-28 (YYYY-MM-DD)	CARGO TYPE	DRY
CONTAINER SIZE	20' general container	PAYMENT TERM	P Search

NO.	CHARGE NAME	CODE	PAYMENT TERM	CNTR TYPE	PREPAY RATE	EFFECTIVE FROM
1	燃油附加费	BAF	P	20GP	USD 200	2014-12-06
2	紧急燃油附加费	EBS	P	20GP	USD 50	2014-12-06
3	燃油净吨调整附件费	GFF	P	20GP	USD 100	2012-03-08
4	码头操作费	THC	P	20GP	CNY 825	2014-01-15
5	日区调整附加费	YAS	P	20GP	USD 30	2014-12-06
6	ADVANCED FILING SURCHARGE	AFS	P	BY BILL	USD 30	2014-03-11
7	单证费	DOC	P	BY BILL	CNY 450	2013-08-08

2) Rate may vary according to different T/S route.

筛选服务类型

DEM/DET TARIFF



1) Select bound and port to find more details regarding demurrage and detention.

DEM/DET Rates [Guide](#)

Following is charging standard of demurrage / detention, detailed amount due or any changes please contact SINOLINES local offices.

BOUND: OutBound InBound PORT OF LOADING: NAGOYA, JAPAN (JPNGO) TYPE: Detention Demurrage

【 OUTBOUND / NAGOYA / DETENTION 】

CONTAINER TYPE	TARIFF								
	20'				40'				45'
	CURRENCY	RATE	DAYS	UNIT	CURRENCY	RATE	DAYS	UNIT	
OTHER SIZETYPE	JPY	0	1~5	JPY/DAY	JPY	0	1~5	JPY/DAY	
	JPY	600	6 ~ 10	JPY/DAY	JPY	1200	6 ~ 10	JPY/DAY	
	JPY	1200	11 ~	JPY/DAY	JPY	2400	11 ~	JPY/DAY	
RF	JPY	0	1~3	JPY/DAY					
	JPY	3500	4 ~ 8	JPY/DAY					
	JPY	10500	9 ~	JPY/DAY					
RH					JPY	0	1~3	JPY/DAY	
					JPY	7000	4 ~ 8	JPY/DAY	
					JPY	21000	9 ~	JPY/DAY	
FR	JPY	0	1~3	JPY/DAY	JPY	0	1~3	JPY/DAY	
	JPY	3500	4 ~ 8	JPY/DAY	JPY	7000	4 ~ 8	JPY/DAY	
	JPY	10500	9 ~	JPY/DAY	JPY	21000	9 ~	JPY/DAY	
OT	JPY	0	1~3	JPY/DAY	JPY	0	1~3	JPY/DAY	
	JPY	3500	4 ~ 8	JPY/DAY	JPY	7000	4 ~ 8	JPY/DAY	
	JPY	10500	9 ~	JPY/DAY	JPY	21000	9 ~	JPY/DAY	

2) According to the size box, corresponding to the number of days to charge rate is different, see below for detail.

CONTAINER TYPE	TARIFF							
	20'				40'			
	CURRENCY	RATE	DAYS	UNIT	CURRENCY	RATE	DAYS	UNIT
OTHER SIZETYPE	JPY	0	1~5	JPY/DAY	JPY	0	1~5	JPY/DAY
	JPY	600	6 ~ 10	JPY/DAY	JPY	1200	6 ~ 10	JPY/DAY
	JPY	1200	11 ~	JPY/DAY	JPY	2400	11 ~	JPY/DAY

VESSEL PARTICULARS



1) Select one vessel name and click "Search" to find more details.

Vessel Specification

Select a vessel name to find basic vessel information.

VESSEL NAME: SINOTRANS NAGOYA 中外运名古屋(SNLSNGO) Search

2) See image below for details :

Vessel Info			
VESSEL NAME	SINOTRANS NAGOYA	CAPACITY	920
CHINESE NAME	中外运名古屋	SPEED	18.50
VESSEL CODE	SNLSNGO	DWT (T)	11000.00
VESSEL TYPE	CV	GRT (T)	9443.00
IMONO	(UN)9301110	NRT (T)	4705.00
CALL SIGN	C8UJ4	LOA (M)	139.70
NATIONALITY		EREADTH (M)	23.00
BUILT	2005/6/1	DEPTH (M)	11.00

CONTAINER SPECIFICATION



1) Select container size & type and click "Search" to find more details.

Container Specification



Select a container type to find container details. If any changes, shall be subject to the CSC plate on the physical container.

CONTAINER TYPE

2) See image below for details :

Container Info	
CONTAINER SIZE TYPE	20GP
INTERNAL	5898 mm * 2350 mm * 2390 mm (LENGTH*WIDTH*HEIGHT)
EXTERNAL	6058 mm * 2438 mm * 2591 mm (LENGTH*WIDTH*HEIGHT)
LOADCAPACITY	33 m³
TAREWEIGHT	2260 kg