
Sinolines E-Business

User Operation Guid

September 28, 2015

Version 201509028

Preface

IE Settings

Sinolines E-Business Website: <http://ebusiness.sinolines.com/snlebusiness>

In order to ensure the user a better use of the site service, suggest read the operation manual, and suggested to use the following environment and software:

- Windows 7 Operating System
- Microsoft Internet Explorer 8 / 9 / 10 / 11
- Microsoft Office 2007 / Microsoft Office 2003 与 2007 Compatible Versions

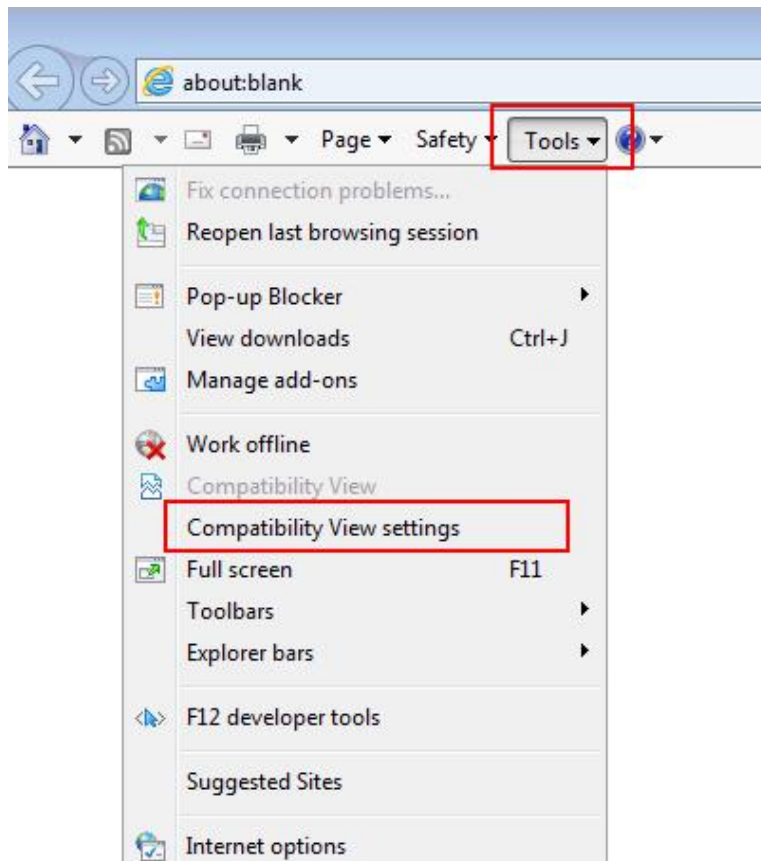
※You look at the browser version: Internet Explorer → HELP → About Internet Explorer

※For users of Internet Explorer 8/9/10/11, please set the compatibility view:

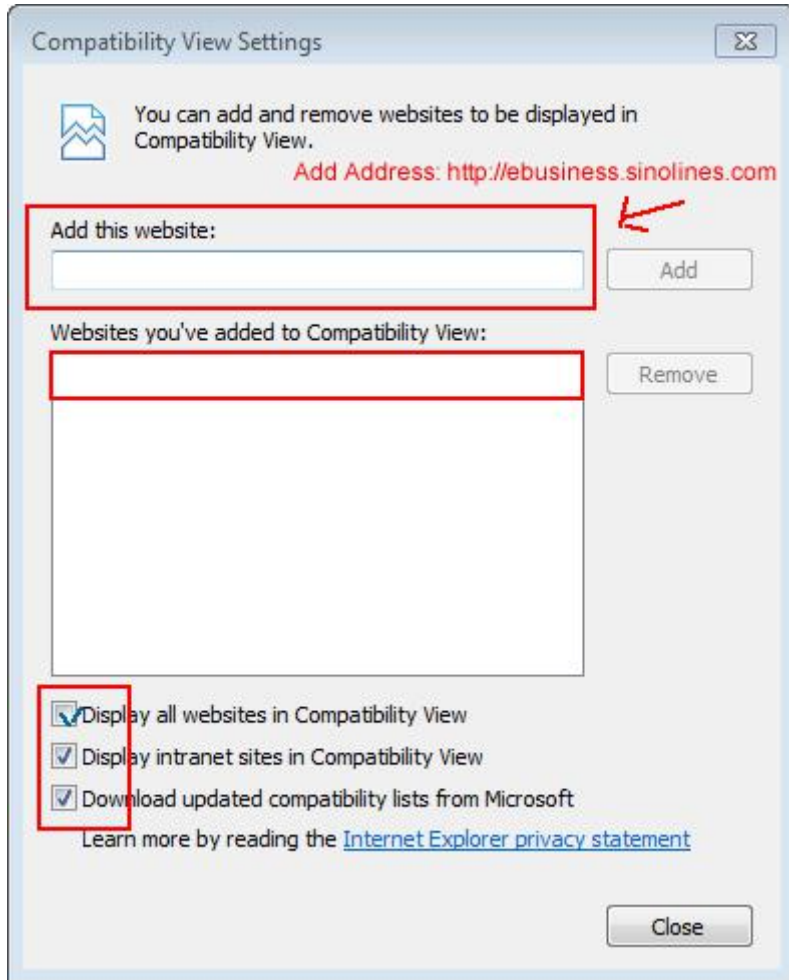
Internet Explorer → Tool → Compatibility view Settings →

Add the web site address: <http://ebusiness.sinolines.com>

PIC 1:

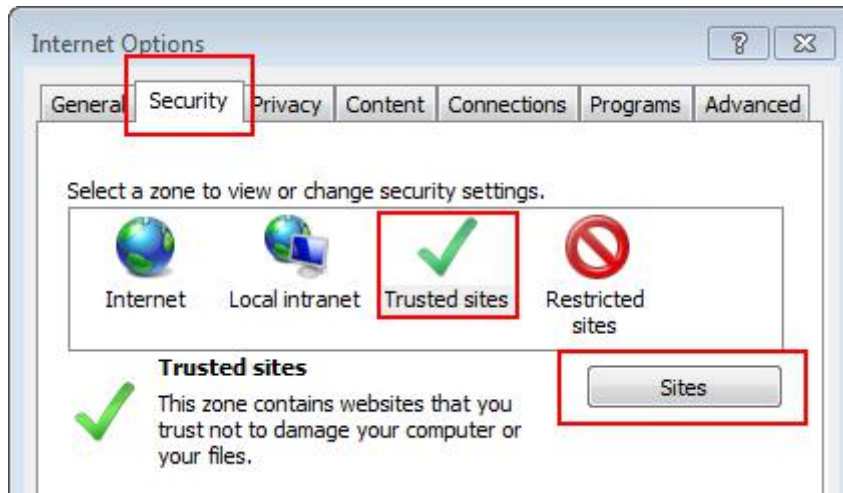


PIC 2: Add the web site address: <http://ebusiness.sinolines.com>

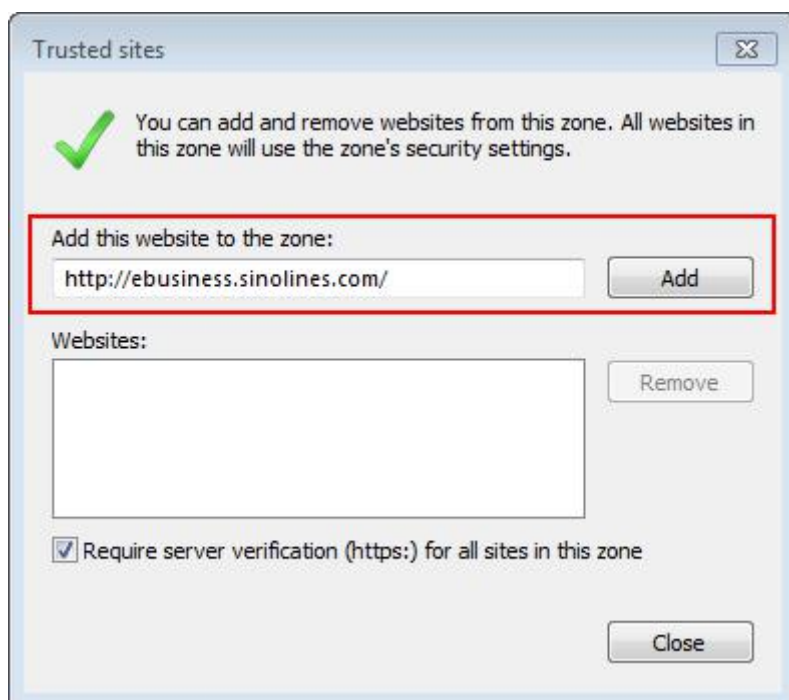


※ Please add "http://ebusiness.sinolines.com/" as a trusted site, and to accept the trust site Settings to disable the "use pop-up Windows no program", file downloading and file download prompt automatically set to "enable", in this way can the normal preview of the bill of lading.

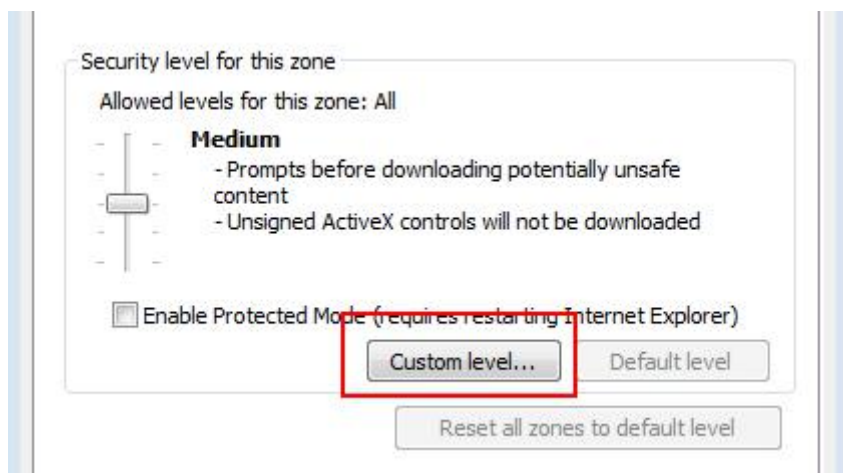
1) Internet Explorer → tool → Internet options → security module, click "Trusted sites", then click on the "site"



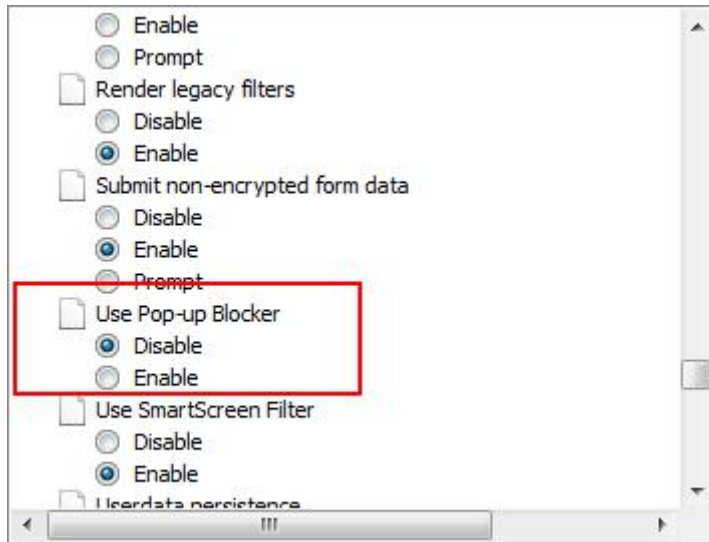
2) Within the trusted site to join the <http://ebusiness.sinolines.com/>



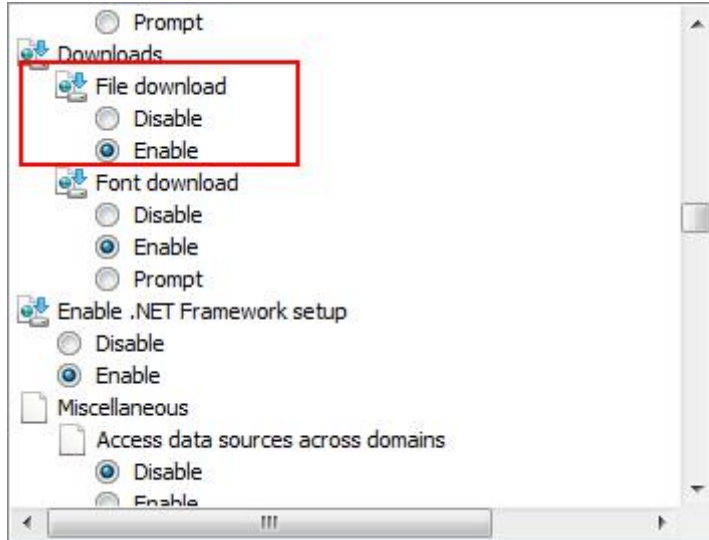
3) Saved back to check the trusted icon, and then click "custom level"



4) Find the following options, select "disable", namely the browser to allow popup Windows.



5) File downloading and file download prompt automatically set to "enable"



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HOME PAGE

※Web Site: <http://ebusiness.sinolines.com/snlebusiness>

※Section function

- 1) Notice: E-commerce related announcement
- 2) Inquiry: Cargo Tracking,Port to Port Schedule,Port Schedule,Vessel Schedule
- 3) Login: For Registered user login.
- 4) Quick Menu: E-commerce module menu

The screenshot displays the SINOLINES E-BUSINESS website interface. At the top, there is a navigation bar with links for HOME, TRACKING, SCHEDULE, RATES & TARIFF, GUIDE & INFORMATION, and CONTACT US. A central banner features a Sinotrans container ship and the text "WELCOME TO SINOLINES E-BUSINESS!". Below the banner, there are three main sections: "Notice" with a list of recent announcements, "Inquiry" with a search form for "Cargo Tracking" (including fields for "SELECT TYPE" and "NUMBER" and a "Search" button), and "Login" with fields for "Username" and "Password" and a "Login" button. A "Quick Menu" section below provides shortcuts to various services: Tracking (Cargo Tracking By B/L No. or Container No.), Schedule (Port to Port Schedule, Port Schedule, Vessel Schedule), Rates & Tariff (Surcharges Inquiry, DEM/DET Tariff), and Guide & Information (Vessel Particulars, Container Specification, Operation Guide, Format Of L/G). The footer includes links for LEGAL STATEMENT, CONTACT US, SINOLINES WEIBO, and WEBSITE MAP, along with copyright information for Sinotrans Container Lines Co., Ltd.



CARGO TRACKING

Users can query the goods, provide two kinds of query methods: bill of lading number to track, Container number to trace.

※Cargo Tracking By Bill of lading number

1) Select B/L NO. mode and input B/L NO. inquired, and click "Search".

Cargo Tracking Guide

Click on the drop down button to select and enter the appropriate data accordingly. Click "Search" to retrieve the information. Estimates are provided for information only and subject to change without prior notice.

SELECT	B / L NO.	SNL4QDTL512011	Search
--------	-----------	----------------	--------

TIPS:CLICK 'VESSEL' TO FIND MORE DETAILS, THE TIME IN THE MENU REFERS TO LOCAL TIME.

NO.	B/L NO.	BILL TYPE	VESSEL	PORT OF LOADING	DEPARTURE DATE	PORT OF DISCHARGE	ARRIVAL DATE
1	SNL4QDTL512011		FENGYUNHE 1426S	QINGDAO	2014/12/30 16:00:00(P)	KEELUNG	2015/1/4 17:00:00(P)

2) Click the VSL name & VOY to find more details.

VESSEL/VOYAGE NO.	FENGYUNHE 1426S
SERVICE LANE	NCT

Vessel Schedule

NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	SHANGHAI	上海港外高桥一期码头-浦东 (SPICT)	2014/12/23 23:00:00(P)	2014/12/24 4:00:00(P)	2014/12/24 16:00:00(P)	2014/12/24 21:00:00(P)
2	DALIAN	大连集装箱码头(大连湾一期)-DCT	2014/12/26 4:20:00(A)	2014/12/26 6:20:00(A)	2014/12/26 20:00:00(A)	2014/12/26 21:05:00(A)
3	XINGANG	天津五洲国际集装箱码头	2014/12/27 13:00:00(A)	2014/12/28 9:00:00(A)	2014/12/29 1:00:00(A)	2014/12/29 3:00:00(A)
4	QINGDAO	青岛前湾集装箱码头	2014/12/30 2:00:00(P)	2014/12/30 4:00:00(P)	2014/12/30 16:00:00(P)	2014/12/30 18:00:00(P)
5	KAOSHIUNG	高雄万海码头-#63 & #64	2015/1/2 16:00:00(P)	2015/1/2 19:00:00(P)	2015/1/3 10:00:00(P)	2015/1/3 11:00:00(P)
6	TAICHUNG	台中万海码头-#34 & #35	2015/1/3 20:00:00(P)	2015/1/3 21:00:00(P)	2015/1/4 8:00:00(P)	2015/1/4 9:00:00(P)
7	KEELUNG	基隆港务公司码头	2015/1/4 17:00:00(P)	2015/1/4 18:00:00(P)	2015/1/5 7:00:00(P)	2015/1/5 8:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.

Container Information

NO.	CONTAINER NO.	SEAL NO.	CNTRSIZE	CNTRTYPE	QUANTITY	MEASUREMENT	GROSS WEIGHT	TARE
1	SNBU2185474	781297	20	GP	13	20.000	25400.000	2300.0000
2	TCLU2912021	781186	20	GP	13	20.000	25400.000	2300.0000
3	UETU2136580	781289	20	GP	13	20.000	25400.000	2300.0000

TIP: CLICK THE CONTAINER NO. TO SEE DETAILED INFORMATION OF CONTAINER'S MOVEMENT.

B/L Trends

NO.	STATUS	DATE	REMARK
1	SPLIT (SEQNO:521)	2015/1/13 16:57:23	
2	SPLIT (SEQNO:521)	2015/1/13 16:59:23	

3) Vessel Schedule: "P" stands for planned vessel schedule, "E" stands for estimated vessel schedule, "A" stands for actual vessel schedule. Any changes of vessel schedule shall be subject to port authority or terminal.



4) Click the container NO. to find more details.

Container Movement							
NO.	CONTAINER NO.	SIZETYPE	STATUS	LOCATION	CNTR STATE	DATE	VESSEL
1	SNBU2185474	20 GP	MOVE IN*	XINGANG	EMPTY	2014/8/11 0:24:00	NORTHERN 1417W
2	SNBU2185474	20 GP	DISCHARGE*	XINGANG	EMPTY	2014/8/5 0:00:00	NORTHERN VOLITION 1417W
3	SNBU2185474	20 GP	ONLOAD*	TOKYO	EMPTY	2014/8/29 4:45:00	NORTHERN VOLITION 1417W
4	SNBU2185474	20 GP	MOVE IN*	TOKYO	EMPTY	2014/8/27 22:39:00	

※Cargo Tracking By Container number

1) Click the container NO. to find more details.

Cargo Tracking [Guide](#)

Click on the drop down button to select and enter the appropriate data accordingly. Click "Search" to retrieve the information. Estimates are provided for information only and subject to change without prior notice.

SELECT Search

Container Movement							
NO.	CONTAINER NO.	SIZETYPE	STATUS	LOCATION	CNTR STATE	DATE	VESSEL
1	SNBU2185474	20 GP	MOVE IN*	XINGANG	EMPTY	2014/8/11 0:24:00	NORTHERN 1417W
2	SNBU2185474	20 GP	DISCHARGE*	XINGANG	EMPTY	2014/8/5 0:00:00	NORTHERN VOLITION 1417W
3	SNBU2185474	20 GP	ONLOAD*	TOKYO	EMPTY	2014/8/29 4:45:00	NORTHERN VOLITION 1417W
4	SNBU2185474	20 GP	MOVE IN*	TOKYO	EMPTY	2014/8/27 22:39:00	
5	SNBU2185474	20 GP	MOVE OUT*	TOKYO	EMPTY	2014/8/27 22:37:00	
6	SNBU2185474	20 GP	MOVE IN*	TOKYO	EMPTY	2014/8/20 12:14:00	ZZZZ 1416E
7	SNBU2185474	20 GP	MOVE OUT*	TOKYO	FULL	2014/8/19 15:11:00	
8	SNBU2185474	20 GP	DISCHARGE*	TOKYO	FULL	2014/8/14 9:14:00	NORTHERN VOLITION 1416E
9	SNBU2185474	20 GP	ONLOAD*	XINGANG	FULL	2014/8/9 23:30:00	NORTHERN VOLITION 1416E
10	SNBU2185474	20 GP	MOVE OUT*	XINGANG	FULL	2014/8/5 17:18:00	NORTHERN VOLITION 1416E

2) Click the VSL name & VOY to find more details.

VESSEL/VOYAGE NO.	NORTHERN VOLITION 1417W
SERVICE LANE	NCKT1

Vessel Schedule						
NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	TOKYO	东京码头-大井5号(AZUMA)	2014/8/27 21:00:00(P)	2014/8/27 22:00:00(P)	2014/8/28 18:00:00(P)	2014/8/28 19:00:00(P)
2	YOKOHAMA	横浜码头-丰牧A-7(日新)	2014/8/28 20:00:00(P)	2014/8/28 21:00:00(P)	2014/8/29 13:00:00(P)	2014/8/29 14:00:00(P)
3	NAGOYA	名古屋码头-NUCT(上组)	2014/8/30 6:00:00(P)	2014/8/30 8:00:00(P)	2014/8/30 18:00:00(P)	2014/8/30 20:00:00(P)
4	XINGANG	天津五洲国际集装箱码头	2014/8/5 1:00:00(P)	2014/8/5 3:00:00(P)	2014/8/6 3:00:00(P)	2014/8/6 5:00:00(P)
5	YANTAI	烟台国际集装箱码头-YICT	2014/8/6 18:00:00(P)	2014/8/6 19:00:00(P)	2014/8/7 9:00:00(P)	2014/8/7 10:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.



VESSEL SCHEDULE

- 1) Select VSL name & VOY and click "Search". "E" stands for estimated vessel schedule, "A" stands for actual vessel schedule. Any changes of vessel schedule shall be subject to port authority or terminal.

Vessel Schedule Guide

The function provides the latest sailing schedule. After selecting the voyage, please click on "Search".
Below schedule is just for your reference. Actual schedule is subject to the information released by the Port or Terminal.

VESSEL	SINOTRANS NAGOYA 中外运名古屋(SNLSNGO)	VOYAGE	1501E	Search
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Vessel Info	SINOTRANS NAGOYA	CHINESE NAME	中外运名古屋 SNLSNGO
IMONO	(UN)9301110	CALL SIGN	C6UJ4
Vessel Voyage		SINOTRANS NAGOYA 中外运名古屋(SNLSNGO) / V.1501E	
LANE NAME	NCKS2		

NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	DALIAN	大连集装箱码头(大连湾一期)-DCT	2015/1/2 17:00:00(P)	2015/1/2 18:00:00(P)	2015/1/3 14:00:00(P)	2015/1/3 15:00:00(P)
2	OSAKA	大阪码头-NANKO C-1(原E)	2015/1/5 17:00:00(P)	2015/1/5 18:00:00(P)	2015/1/6 4:00:00(P)	2015/1/6 5:00:00(P)
3	KOBE	神户码头 PC-14 - SNL	2015/1/6 7:00:00(P)	2015/1/6 8:00:00(P)	2015/1/6 16:00:00(P)	2015/1/6 17:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.

<- Previous Voyage
Next Voyage ->

- 2) Click the terminal name to get more details.

NO.	PORT	TERMINAL
1	DALIAN	大连集装箱码头(大连湾一期)-DCT
2	OSAKA	大阪码头-NANKO C-1(原E)
3	KOBE	神户码头 PC-14 - SNL

- 3) Click "Previous Voyage" or "Next Voyage" to get the current voyage last voyage, or the next voyage



PORT SCHEDULE

1) Input port name by English and select the sailing period and click "Search" to find more details.

Port Schedule [Guide](#)

Please enter the data and select the appropriate from the auto complete list. After selecting the estimated departure time period, please click on "Search". Below schedule is just for your reference. Actual schedule is subject to the information released by the Port or Terminal.

ORIGIN	NAGOYA , JAPAN (JFNGO)	PERIOD	2015-02-27 ~ 2015-03-06 (YYYY-MM-DD)	Search
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【 NAGOYA 】 TO VIEW A SPECIFIC SCHEDULE, PLEASE CHOOSE THE VESSEL VOYAGE.

NO.	VESSEL	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	DEPARTURE TIME
1	COSCO RAN / 642W 642E	NAGOYA	名古屋码头-NUCT	2015/2/26 17:00:00(P)	2015/2/26 18:00:00(P)	2015/2/27 7:00:00(P)
2	COSCO RAN / 643W 643E	NAGOYA	名古屋码头-NUCT	2015/3/5 17:00:00(P)	2015/3/5 18:00:00(P)	2015/3/6 7:00:00(P)
3	NOBILITY / 1508W 1508E	NAGOYA	名古屋码头-NUCT(上组)	2015/3/1 17:00:00(P)	2015/3/1 18:00:00(P)	2015/3/2 7:00:00(P)
4	TRIUMPH / 1509W 1509E	NAGOYA	名古屋码头-NUCT(上组)	2015/3/3 7:00:00(P)	2015/3/3 8:00:00(P)	2015/3/3 21:00:00(P)
5	NORTHERN VOLITION / 1504W 1504E	NAGOYA	名古屋码头-NUCT(上组)	2015/2/28 6:00:00(P)	2015/2/28 8:00:00(P)	2015/2/28 20:00:00(P)
6	SHUN CHENG / 1510 1509	NAGOYA	名古屋码头-NUCT(上组)	2015/3/5 21:00:00(P)	2015/3/5 22:00:00(P)	2015/3/6 5:00:00(P)
7	YI SHENG / 1508 1507	NAGOYA	名古屋码头-NUCT(上组)	2015/2/26 21:00:00(P)	2015/2/26 22:00:00(P)	2015/2/27 5:00:00(P)

2) Click VSL name & VOY to find more details.

VESSEL VOYAGE	COSCO RAN / V.643W 643E					
LANE NAME	SNG2 +					

NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	NAGOYA	名古屋码头-NUCT	2015/3/5 17:00:00(P)	2015/3/5 18:00:00(P)	2015/3/6 6:00:00(P)	2015/3/6 7:00:00(P)
2	SHANGHAI	上海浦东高桥五期码头-明奕 (SMCT)	2015/3/9 14:00:00(P)	2015/3/9 18:00:00(P)	2015/3/10 8:00:00(P)	2015/3/10 12:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.

[< Previous Voyage](#)
[Next Voyage >](#)

3) Click the terminal name to get more details.

NO.	PORT	TERMINAL
1	NAGOYA	名古屋码头-NUCT
2	SHANGHAI	上海浦东高桥五期码头-明奕 (SMCT)

4) Click "Previous Voyage" or "Next Voyage" to get the current voyage last voyage, or the next voyage



PORT To PORT SCHEDULE

1) Input POL and POD and ETD time of period and click "Search" to find more details.

Port to Port Schedule [Guide](#)

Please enter the data and select the appropriate from the auto complete list. After selecting the estimated departure time period, please click on "Search". Below schedule is just for your reference. Actual schedule is subject to the information released by the Port or Terminal.

ORIGIN	SHANGHAI , CHINA (CNSHA)	↔	DESTINATION	NAGOYA , JAPAN (JNNGO)
PERIOD	2015-02-28 ~ 2015-03-10 (YYYY-MM-DD)	Search		

【 SHANGHAI - NAGOYA 】 TO VIEW A SPECIFIC SCHEDULE, PLEASE CHOOSE THE VESSEL VOYAGE.

NO.	LOADING PORT	DEPARTURE TIME	DISCHARGING PORT	ARRIVAL TIME	LANE	VESSEL
1	SHANGHAI	2015-03-03 (TUE)	NAGOYA	2015-03-05 (THU)	SNG2	COSCO RAN / 643E
2	SHANGHAI	2015-03-06 (FRI)	NAGOYA	2015-03-08 (SUN)	SNG5	SINOTRANS SHANGHAI / 1510E
3	SHANGHAI	2015-03-10 (TUE)	NAGOYA	2015-03-12 (THU)	SNG2	COSCO RAN / 644E

2) Click VSL name & VOY to find more details.

VESSEL VOYAGE	COSCO RAN / V.643W 643E					
LANE NAME	SNG2 ↗					
NO.	PORT	TERMINAL	ARRIVAL TIME	BERTHING TIME	UNBERTHING TIME	DEPARTURE TIME
1	NAGOYA	名古屋码头-NUCT	2015/3/5 17:00:00(P)	2015/3/5 18:00:00(P)	2015/3/6 6:00:00(P)	2015/3/6 7:00:00(P)
2	SHANGHAI	上海浦东高桥五期码头-明末 (SMCT)	2015/3/9 14:00:00(P)	2015/3/9 18:00:00(P)	2015/3/10 8:00:00(P)	2015/3/10 12:00:00(P)

(P) STANDS FOR PLANNED VESSEL SCHEDULE. (E) STANDS FOR ESTIMATED VESSEL SCHEDULE. (A) STANDS FOR ACTUAL VESSEL SCHEDULE. ANY CHANGES OF VESSEL SCHEDULE SHALL BE SUBJECT TO PORT AUTHORITY OR TERMINAL.

[<- Previous Voyage](#)
[Next Voyage ->](#)

3) Click the terminal name to get more details.

NO.	PORT	TERMINAL
1	NAGOYA	名古屋码头-NUCT
2	SHANGHAI	上海浦东高桥五期码头-明末 (SMCT)

4) Click "Previous Voyage" or "Next Voyage" to get the current voyage last voyage, or the next voyage



SURCHARGES INQUIRY

1) Input POL & POD and ETD, select cargo type, container size and payment term, click "Search"

Surcharge Rates

Guide

Please enter the data and select the appropriate from the auto complete list, and select the enquiry date of ETD, cargo type, container size and type and also payment term, then click "Search".

ORIGIN	SHANGHAI , CHINA (CNSHA)	DESTINATION	NAGOYA , JAPAN (JPNGO)
APPLICATION DATE	2015-02-28 (YYYY-MM-DD)	CARGO TYPE	DRY
CONTAINER SIZE	20' general container	PAYMENT TERM	P Search

NO.	CHARGE NAME	CODE	PAYMENT TERM	CNTR TYPE	PREPAY RATE	EFFECTIVE FROM
1	燃油附加费	BAF	P	20GP	USD 200	2014-12-06
2	紧急燃油附加费	EBS	P	20GP	USD 50	2014-12-06
3	燃油净吨调整附件费	GFF	P	20GP	USD 100	2012-03-08
4	码头操作费	THC	P	20GP	CNY 825	2014-01-15
5	日区调整附加费	YAS	P	20GP	USD 30	2014-12-06
6	ADVANCED FILING SURCHARGE	AFS	P	BY BILL	USD 30	2014-03-11
7	单证费	DOC	P	BY BILL	CNY 450	2013-08-08

2) Rate may vary according to different T/S route.

筛选服务类型 CNSHA--(Liner)--JPNGO

VESSEL PARTICULARS



- 1) Select one vessel name and click "Search" to find more details.

Vessel Specification

Select a vessel name to find basic vessel information.

VESSEL NAME: SINOTRANS NAGOYA 中外运名古屋(SNLSNGO) Search

- 2) See image below for details :

Vessel Info			
VESSEL NAME	SINOTRANS NAGOYA	CAPACITY	920
CHINESE NAME	中外运名古屋	SPEED	18.50
VESSEL CODE	SNLSNGO	DWT (T)	11000.00
VESSEL TYPE	CV	GRT (T)	9443.00
IMONO	(UN)9301110	NRT (T)	4705.00
CALL SIGN	C8UJ4	LOA (M)	139.70
NATIONALITY		EREADTH (M)	23.00
BUILT	2005/6/1	DEPTH (M)	11.00

CONTAINER SPECIFICATION



1) Select container size & type and click "Search" to find more details.

Container Specification



Select a container type to find container details. If any changes, shall be subject to the CSC plate on the physical container.

CONTAINER TYPE

2) See image below for details :

Container Info	
CONTAINER SIZE TYPE	20GP
INTERNAL	5898 mm * 2350 mm * 2390 mm (LENGTH*WIDTH*HEIGHT)
EXTERNAL	6058 mm * 2438 mm * 2591 mm (LENGTH*WIDTH*HEIGHT)
LOADCAPACITY	33 m³
TAREWEIGHT	2260 kg